

01 March 2021

Dear Customer

We have been advised of a change by the OKAYA factory that supplies AU/RE series Spark Quenchers for Roxburgh. You will see from below that following a VDE inspection the passive flammability class has been changed from B or C to C only.

Regarding our spark killer products AU series and RE series, the incident that requires consultation and negotiation has occurred between VDE (Safety standard certification body) and our company regarding test item that is determined by VDE. Therefore, we have stopped shipment these products. Although we discussed with VDE in order to resolve this issue as soon as possible, VDE judged there is a necessary of change of passive-flammability category to resume shipment of these products. As the result, we must stop shipment of these products for a while. We apologize for the inconvenience. We explain the circumstances of this issue as the followings.

1. Subject product (Spark killer)

\*AU series

AU120033 / AU1201 / AU047033 / AU0471 / AU010033 / AU 0101

\*RE series

RE12001 / RE120033 / RE1201 / RE1202

2. Progress and current situation

Follow-up inspection of our production factory was performed by VDE. In this inspection, follow-up test is performed by products that are sampled. In this time, VDE pointed out regarding the passive-flammability test and approval was suspended. Once we received this information, we stopped shipment from 22 January 2021.

In passive flammability test, maximum flame extinguishing time is checked after exposing the product to the flame from the outside and moving the flame away. There are some categories regarding passive flammability. Our initial products had acquired category "C". After that, present category was "B or C" as we acquired category "B" in addition in 2017 without changing the specifications. (The difficulty of burning category B and C is B > C.) In this time, VDE points out category "B".

### 3. Product quality

AU series were released in 1975, and RE series were released in 1998. Before additional acquisition of category "B" in 2017, we had sold these products as the flammability category "C". Table-1 is a total sales quantity. Regarding product quality, we judge it was no problem based on this market performance.

Table-1 Market performance (Year 2002 to 2016)

Series name	Total sales quantity
AU series	(Approximately) 15 million pcs.
RE series	(Approximately) 413 million pcs.

### 4. Current situation

We continue to discuss with VDE, and we proceed to change the passive flammability category from "B or C" to "C" in order to resume shipment as soon as possible. Regarding production of these products, we continue to produce based on our responsibility.

Please make the relevant personnel within your organisation aware of this notification.

Yours Sincerely

Anglia